



December 8, 2017

ATTN: Legal Department
Interprotection SA
Chemin des Dailles 6,
CH – 1053 Cugy (VD)

RE: Unauthorized use of NSF Claims
Complaint #GFS- 2359 CEC Epoxy Resin

Dear Company Representative:

NSF International has received an inquiry regarding continued use of the NSF Mark and Claims of NSF Certification in relation to the CEC epoxy resin on the Inter Protection SA website, <http://www.interprotection.ch/de/>. The CEC epoxy resin is no longer certified by NSF International and therefore Inter Protection SA is not authorized to make claims of NSF Certification. Please find enclosed examples of the unauthorized use of the NSF Mark/Claims.

You should appreciate that NSF International, like any other trademark owners, must protect its valuable trademark rights. Unless we pursue unauthorized uses of the Mark and claims, the value of certification and the Marks will be impaired. We must therefore request that you cease and desist from any further reference to NSF Certification.

We are requesting that action be taken by no later than **December 15, 2017**, for removing the NSF references. These corrections must also be made to product labels, related literature, and any applicable marketing materials, as well as on all media and distributor outlets. Confirmation on the actions being taken to resolve this matter is required and can be mailed or e-mailed to my attention. I can be reached at (734) 769-8010 ext. 5894 or by e-mail at emarkwell@nsf.org.

If a response is not received within this specified timeframe, a notice will be posted on NSF's website alerting consumers of this misleading content. That notice will be removed only if you have notified us that the necessary corrections have been made. Once we confirm those changes the notice will be removed from the NSF International website. In addition, this matter may be reviewed for our options with respect to legal action.

In closing, we look forward to receiving your feedback and anticipate that we can work to resolve this issue. If you would not be directly responsible for addressing our request, please direct the person that can assist to my attention.

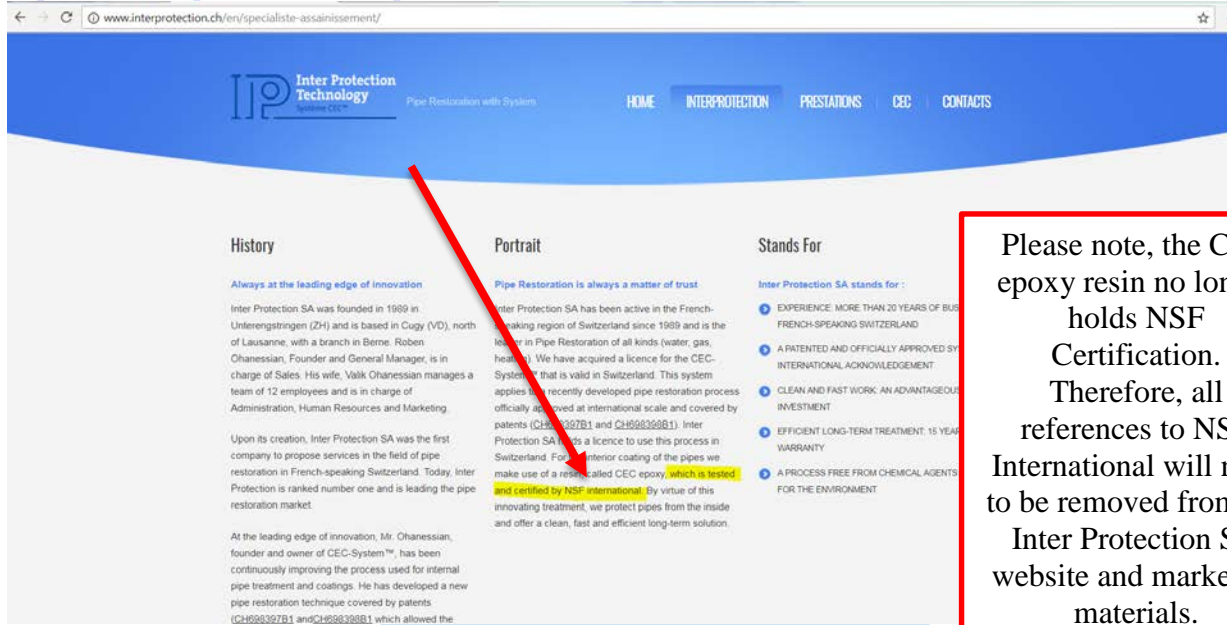
Sincerely,

Emily Markwell

Emily Markwell
Quality Representative
Quality & Compliance | NSF International
Phone: 734-769-8010 ext. 5894
E-mail: emarkwell@nsf.org
CC: Complaint File

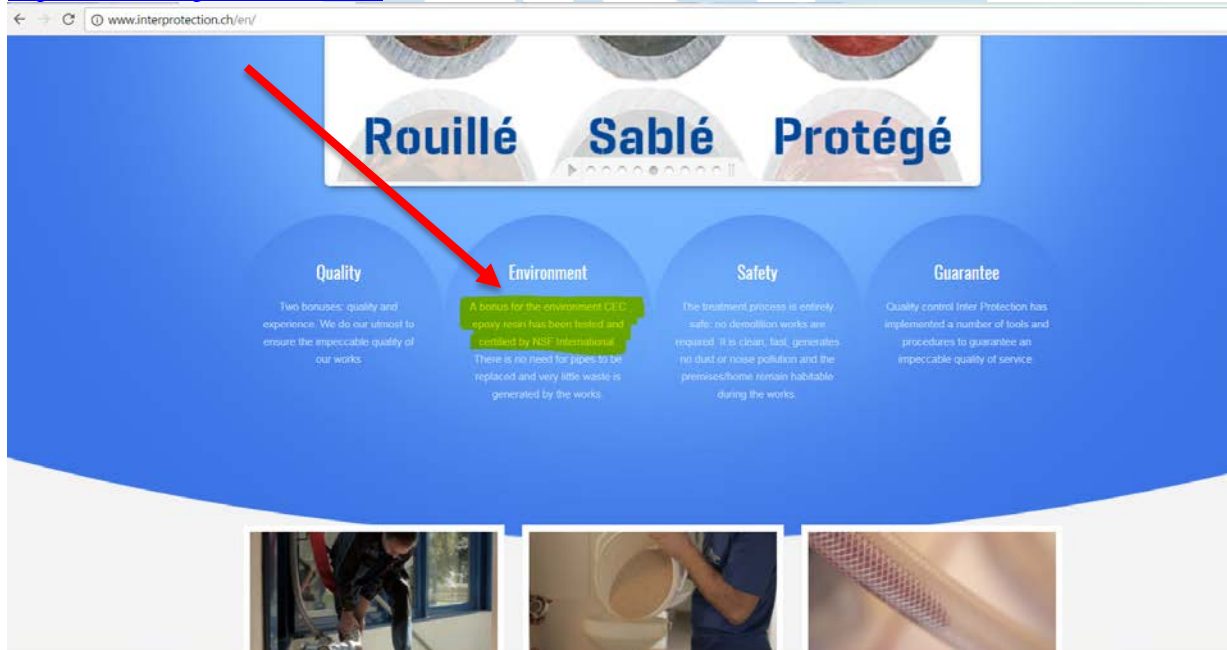


<http://www.interprotection.ch/en/specialiste-assainissement/>



Please note, the CEC epoxy resin no longer holds NSF Certification. Therefore, all references to NSF International will need to be removed from the Inter Protection SA website and marketing materials.

<http://www.interprotection.ch/en/>





<http://www.interprotection.ch/en/solution-view/injection-resine-epoxy-protection/>

The screenshot shows a webpage with a blue header. The main content area is white. On the left, there is a section titled "Stage 3 : Injection & protection" with a photograph of a pipe being treated. To the right of the photo, there is text describing the process. A red arrow points from the top of the page down to the text "This epoxy is certified by NSF to NSF/ANSI standard 61." On the right side of the page, there is a sidebar with the heading "Interprotection" and "CEC-System™", followed by a "Link" section with a list of navigation items.

Stage 3 : Injection & protection

The third stage consists in lining the inner walls of the pipes with a very thin coat of resin called CEC epoxy resin. **This epoxy is certified by NSF to NSF/ANSI standard 61.**

The amount of resin used is calculated in relation with the total length of the installation. The resin is injected into a flexible pipe hooked up to the water inlets.

The epoxy resin is injected under pressurized air into the installation so that the inner walls of the pipes are entirely and permanently lined with the resin throughout the installation.

Injecting of the epoxy resin is constantly monitored and checked to ensure total protection of the pipes throughout the installation.

Cleaning of the inner walls of the pipes is carried out in both directions to ensure that the cleaning process is impeccable and definitive.

The epoxy resin is distributed homogeneously throughout the water supply system so that the system becomes entirely watertight. If a copper pipe is perforated, it is definitively sealed by the resin. Moreover, due to its insulating property, the resin prevents the occurrence of an electrolysis reaction.

The epoxy treatment to the pipes requires no further maintenance, investment or injection of products.

Interprotection

Active depuis 1969 en Suisse romande, Inter Protection SA est leader dans l'assainissement de conduites en tous genres. **SUITE**

CEC-System™

Le CEC-System™ est un traitement innovant qui permet la remise à neuf des conduites existantes, sans avoir à les remplacer. **SUITE**

Link

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 - PARTNERSHIP WITH WORLD VISION
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- CEC

<http://www.interprotection.ch/en/c-e-c-systeme/>

The screenshot shows a webpage with a large "CEC-system™" logo at the top. Below the logo, there is text describing the system. A red arrow points from the top of the page down to the text "The CEC epoxy is certified by NSF to NSF/ANSI Standard 61." Below this, there is a "Three-stage process:" section with a list of three steps. At the bottom, there is a section titled "The CEC-System™ is a solution that is:" followed by a list of five bullet points.

CEC-system™

The CEC-System™ is an innovative treatment that allows existing pipes to be rehabilitated, without having to replace them. By appraising quality after each stage of the work, it provides a seamless lining over the entire inner surface of the pipes treated. The CEC-System™ uses a new pipe restoration technique developed and patented by Mr Roben Ohanessian (CH698307B1 and CH698308B1).

Three-stage process:

- Cleaning and drying of the pipes by a flow of hot compressed air.
- Mechanical cleaning of the inner wall of the pipes by the injection of pressurized air mixed with quartz sand.
- Coating of the inner walls with a very fine layer of the CEC epoxy resin. **The CEC epoxy is certified by NSF to NSF/ANSI Standard 61.**

The CEC-System™ is a solution that is:


- FAST:** THE WORK IS DONE AT LEAST 3 TIMES FASTER THAN "CONVENTIONAL" REHABILITATION
- CLEAN:** THE TREATMENT ACTS INSIDE THE PIPES AND CONSEQUENTLY REQUIRES NO DEMOLITION, THEREFORE NO DUST AND NO SOUND INCONVENIENCE
- COMFORTABLE:** THE PREMISES CAN STILL BE LIVED/WORKED IN DURING THE TREATMENT WORK.
- ADVANTAGEOUS:** THE SPEED AND EFFICIENCY OF THE PROCESS ALLOWS SAVINGS OF UP TO 75% COMPARED WITH "CONVENTIONAL" REHABILITATION
- EFFICIENT:** THE TREATMENT CARRIES A 15 YEARS WARRANTY



<http://www.interprotection.ch/ecologie/>

← → ↻ www.interprotection.ch/ecologie/

Ecology



A plus for the environment

CEC epoxy resin has been tested and certified by NSF International, the Public Health and Safety Company, and the Gelsenkirchen-Ruhr Institute of Hygiene.

In addition, because no pipes need to be replaced, the intervention generates a minimum amount of waste.

The company has an environmental management system: [ISO 14001:2004 certification](#).

[Back 4 essential points](#)

Interprotection

Active since 1989 in French-speaking Switzerland, Inter Protection SA is a leader in the remediation of pipes of all kinds. [AFTER](#)

CEC-System™

The CEC-System™ is an innovative treatment that allows the refurbishment of existing pipes, without having to replace them. [AFTER](#)


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<http://www.interprotection.ch/garanties/>

← → ↻ www.interprotection.ch/garanties/

guarantees



Transparent quality

Inter Protection SA has implemented a number of tools and processes to ensure the impeccable quality of the work provided. You can download and view the certificates we have in PDF format. We are at your disposal if you want more information.

- ISO 9001:2008 AND ISO 14001:2004. IONET CERTIFICATE / SQS CERTIFICATE
- ISO 9001:2008 AND ISO 14001:2004. SQS CERTIFICATE INTERPROTECTION
- ISO 9001:2008 AND ISO 14001:2004. SQS CERTIFICATE CEC-SYSTEM
- TEST REPORT OF THE GELSENKIRCHEN-RUHR INSTITUTE OF HYGIENE (GERMAN)
- CERTIFICATE OF THE GELSENKIRCHEN-RUHR INSTITUTE OF HYGIENE
- NSF INTERNATIONAL CERTIFICATE**
- COATING TIME TEST FOR CEC-SYSTEM™

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